

1. Search for the case

On your Dashboard, click in the **Case File No** field, enter the number for the case where you will record the case action, and press [Enter] on your keyboard.



Incapacitated Person

Case Actions

Guardians

Other Case Participants

Attorneys

Reports

Bond Ordered

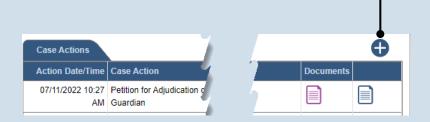
Suppressed Flags

Report Reminders

2. In the GTS Case screen, click on the Case Actions tab

3. Initiate the case action

Click the Add Case Action icon.

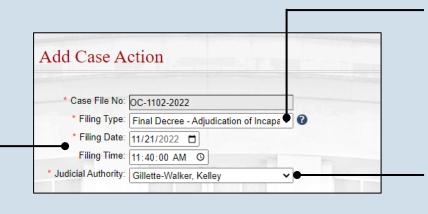


4. Select a filing type

In the Add Case Action screen, click on the Filing Type dropdown and select 'Final Decree – Adjudication of Incapacity/ Appointment of Guardian'.

5. Verify/update the filed date

The Filing Date and Filing Time fields automatically default to the current date/time. Update these values, as necessary, to reflect when the order was issued.



6. Choose the judicial authority

Click on the **Judicial Authority** dropdown
and select the judge
that issued the
adjudicatory order.



7. Identify the representation status of the incapacitated person (IP)

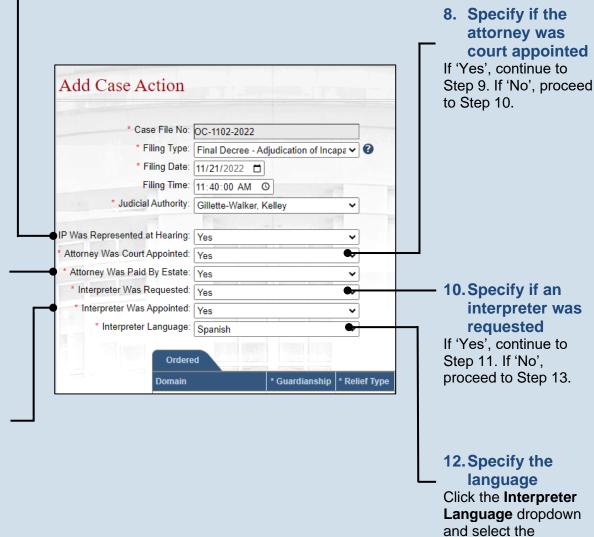
Click the IP Was
Represented at
Hearing dropdown and
indicate if the IP was
represented by an
attorney at the
adjudicatory hearing.

If 'Yes', continue to Step 8. If 'No', proceed to Step 10

9. Specify if the attorney was paid by the IP's estate

11. Specify if an interpreter was appointed

If 'Yes', continue to Step 12. If 'No', proceed to Step 13.



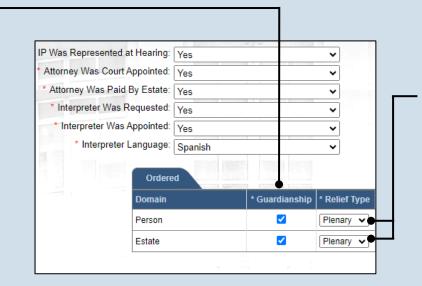
language for which the

interpreter was required.



13. Identify the guardianship domain

Select the **Guardianship**checkbox for the
Person and/or Estate
domain as it applies to
the scope of
guardianship.



14. Identify the relief type(s)

For each domain selected in Step 13, click the corresponding **Relief Type** dropdown and select the 'Limited' or 'Plenary' option to identify the type of relief being requested.

15. Add the ordered guardian

If the requested guardian from the petition has been appointed as the guardian, proceed to Step 27.

If the requested guardian from the petition was not appointed as the guardian, consider whether you need to remove that individual using the Delete icon, and then click the (Add Guardian) icon above the grid. Continue to Step 16.



Add/Edit Case Participant Search By: Guardians Only: Organization Person

16. Select a participant type

In the Add/Edit Case Participant popup, click on the **Search By** dropdown and select the appropriate option for this case action.



17. Enter the guardian's name and any available identifiers

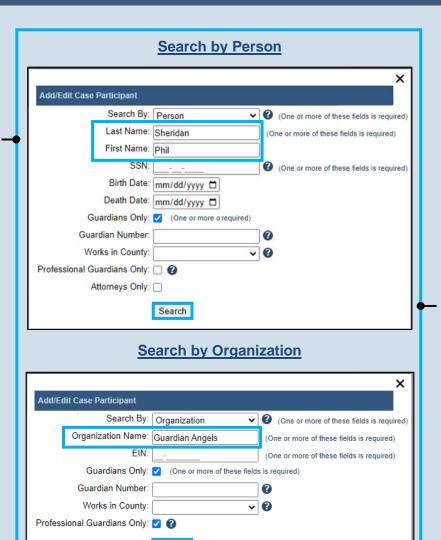
Based on whether you select 'Person' or 'Organization', enter the guardian's Last Name and First Name or Organization Name and/or EIN.

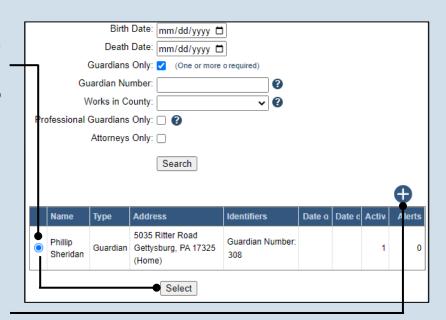
If you want to limit your search to existing guardians, select the **Guardians Only** checkbox.

19. Create a new guardian or choose an existing record

If the correct guardian returns in your results, click the radio button that appears to the left of their name, click SELECT, and proceed to Step 27.

If the search returns no results or the guardian cannot be conclusively identified from the results you receive, click the Add Participant icon and continue to Step 20.





Search

18. Click SEARCH

Add a Person



20. Verify the guardian's name information

In the Add/Edit Case Participant popup, verify the **First Name** and **Last Name** or **Organization Name** fields are correct.

Any additional information about the participant can be added, if available, that uniquely identifies them (ex. Name Type, Generation, Suffix, Store/Branch, etc.).

22. (Optional)
Enter the
guardian's date
of birth, social
security
number, or EIN

7								
ı				×				×
ı	Ad	d/Edit Case Partio	cipant		Add/E	dit Case Particip	oant	
ı		* Type:	Person ~	•]		* Type:	Organization 🕶	1
ı		Name Type:		•]	* Orga	nization Name:	Whitfield Guardians	
ı		Prefix:	~	•]		Store/Branch:		
ı		First Name:	Phil			Location:		
ı		Middle Name:			*	Address Type:	Home ~	
ı		* Last Name:	Sheridan			Location:	○International	
ı		Generation:	-	·	١ .		United States	
ı		Suffix:	-	•]		* Address:	8801 Main St.	
ı		Title:	·	•]				
ı		* Address Type:	Home ~	•]				
ı		Location:	○ International				Sandy Ridge	
ı			O United States	_			Pennsylvania 🕶	·
ı		* Address:	5095 Ritter Road	4		* Zip Code:		
ı				_		* County:	Centre ~	·
ı				_		Comments:		
٠			Mechanicsburg					
ı			Pennsylvania ~					
ı		* Zip Code:					/.	
ı		* County:	Cumberland ~	·	Add	lress Unknown:		
ı		Comments:				EIN:		7
ı							Create	
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ı								
ı	Ad	ddress Unknown:						
ı		Date of Birth:	mm/dd/yyyy 🗖					
ı		SSN:						
I			Create					
L	L							

Add an Organization

21. Enter the guardian's address (if known)

The address entered can be a home, business, or mailing address.

If their address is unknown, select the **Address Unknown** checkbox and proceed directly to the next step.

23. Click CREATE

If the guardian is new and, therefore, does not have a GTS access code, continue to Step 24.

If the guardian already has an access code, proceed to Step 27.



24. Generate the User Access Code Letter

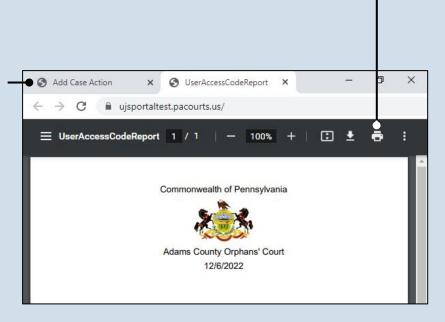
In the Ordered Guardian(s) grid of the Add Case Action screen, click the Print User Access Code Letter icon appearing to the right of the appropriate guardian.



A new browser tab will open.

26. Return to the Web Portal

Click on the web browser tab that features GTS so you can continue the creation of the case action.



25. Print the Access Code Letter

When the letter opens, click the Print icon and use the subsequent Print screen to create a hardcopy.



relationship In the Add Case Action screen, click on the

screen, click on the Relationship to IP dropdown and select the best option as it relates to the appointed guardian and the IP.

27. Identify IP

Select the **Paid by County** checkbox if the guardian receives payment from the county for their guardianship services.

28. (Optional) Add other guardians

If there are additional guardians of the person, repeat Steps 15-27 as needed.



29. Is the guardian an organization?

If the guardian is an organization, and you know the principal and responsible agent, continue to Step 30.

If the guardian is not an organization, or it is an organization but you do not have the principal and responsible agent information, proceed to Step 37.

31. Select the principal(s)

In the Add/Edit Case Participant popup, if a principal(s) is associated to the selected organization, their name(s) appears automatically. Click the checkbox for each individual that is identified as a principal on the petition and click the SELECT button. Proceed to Step 35.

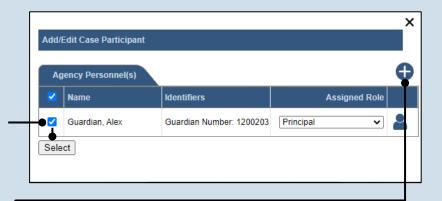
If the appropriate principal does not display, then they must be associated to the organization. Click the Add Personnel icon and continue to Step 32.

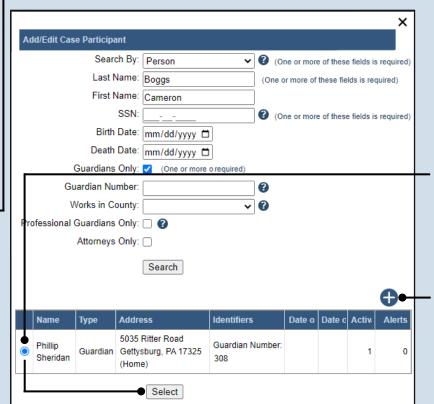
Ordered Guardian(s)				
Name	Identifiers			
Guardian Angels	EIN: 111111111 Guardian Number: 209			
Cameron Boggs	Guardian Number: 1200302			



30. Add the principal(s)

Click the (Add Principal/Responsible Agent) icon for the corresponding organization.





32. Search for the principal

Use Steps 16-18 as a guide to determine if a participant record exists.

If the correct participant returns in your results, click the radio button that appears to the left of their name and proceed to Step 35.

If the search returns no results, or the individual cannot be conclusively identified from the results you receive, click the Add Participant icon and continue to Step 33.



33. Create a new principal participant

Use Steps 19-23 as a guide to create the new participant record and add them to the case.

* Type:	Person
Name Type:	~
Prefix:	~
First Name:	Phil
Middle Name:	
* Last Name:	Sheridan
Generation:	•
Suffix:	
Title:	· ·
* Address Type:	Home
Location:	○ International
	United States
* Address:	5095 Ritter Road
	Mechanicsburg
	Pennsylvania ~
* Zip Code:	17055
* County:	Cumberland
Comments:	
Address Unknown:	
Date of Birth:	mm/dd/yyyy 🗖
SSN:	
Agency Personnel Role:	
	Create

34.(Optional) Add other principal(s)

Use Steps 30-33 as a guide to add additional principals.

35. Add the responsible agent(s)

Use Steps 30-33 as a guide to associate the responsible agent(s) to the case.



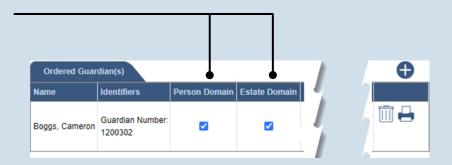
36.(Optional) Add other responsible agent(s)

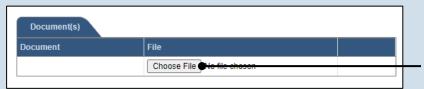
If there are additional responsible agents, repeat Step 35 as needed.



37. Identify domains for ordered guardian(s)

Select (or verify) the **Person Domain** and/or **Estate Domain** checkboxes, as they apply, for the ordered guardian(s).





38. (Optional) Begin the process of uploading the order

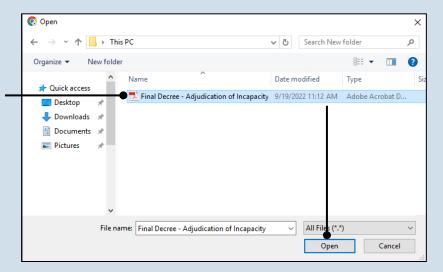
Click the CHOOSE FILE button.

If you are not uploading an electronic version of the order to GTS, proceed to Step 40.

39. Upload the electronic version of the petition

In the popup screen that appears, locate the electronic version of the order that is saved on your computer or office shared drive. Select the file and click the OPEN button.

Only electronic documents saved as a PDF can be uploaded to GTS. Documents created in Microsoft Word or Excel can be saved as a PDF using built-in tools. Other PDF making tools are available on the internet.





40. Save the case action

In the Add Case Action screen, click OK.